

This notice provides Informic, LLC's (Informic) privacy policy regarding the nature, purpose, use, and sharing of information collected via this website. This website is not directed at children under 13 years of age.

Information We Collect

Informic may request or collect personal information from online users in a variety of ways, including through online forms for requesting information or ordering products and services, and other instances where users are invited to volunteer such information. Some of the data we collect is information that may identify you personally (Personally Identifiable Information), and might include your name, e-mail address, postal address, telephone and fax numbers, payment account information, and other information necessary to provide the services requested such as, but not limited to records of contacts for customer or technical support.

Informic may also collect information about how users access the website through log files and the use of cookies, and through third party services such as Google Analytics. Such information may include standard information from your web browser (such as browser type and language), your Internet Protocol ("IP") address, and the actions you take on Informic's Web sites (such as the web pages viewed and the links clicked).

What are Cookies?

A cookie is a small file that a website transfers to your computer to allow it to remember specific information about your session while you are connected. Informic may use both session ID cookies and persistent cookies. Session cookies last only as long as your web browser is open. Once you close your browser, the cookie is deleted. Websites may use session cookies for technical purposes such as to enable better navigation through the site, or to allow you to customize your preferences for interacting with the site. Persistent cookies are saved on a user's hard drive in order to determine which users are new to the site or are returning. Your browser's help file contains information and instructions for removing persistent cookies. Session ID cookies may be used by Informic to track user preferences while the user is visiting the website. They also help to minimize load times and save on server processing. Persistent cookies may be used to store whether, for example, you want your password remembered or not, and other information. Cookies used on the Informic website do not contain personally identifiable information.

Log Files

Like most standard websites, Informic uses log files. This information may include internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, platform type, date/time stamp, and number of clicks to analyze trends, administer the site, track user's movement in the aggregate, and gather broad demographic information for aggregate use. However, none of the information stored in our log files, including but not limited to IP addresses, is linked to personally identifiable information.

How we Use and Share this information

Informic may use and share your personal information in order to provide the services requested. For example, your information may be provided to the domain registrar in order to process domain registrations, or with the relevant certificate authority to order an SSL certificate on your behalf. We will also share your information to the extent necessary to comply with ICANN's rules, regulations, and policies, and if your domains are not set to private registration, the publicly available WHOIS registry will contain personal information, including but not limited to your title, first name, surname, domain name, e-mail address, country, and phone number.

Informic is required to supply some of your personal data in order to request an SSL certificate from the certificate authority. By submitting a request for an SSL certificate order or renewal through Informic, you consent to Informic releasing all required personal information to the certificate authority in order to fulfill the request and you acknowledge and understand that Informic acts only as an intermediary between the customer and the certificate authority, in order to facilitate the order or renewal of the certificate. Informic has no influence on the outcome of an SSL certificate request and cannot guarantee that any request for an SSL certificate order or renewal will be granted.

Informic may also use the personally identifiable information collected by Informic to contact customers regarding products and services offered by Informic and, to the extent the user has agreed to it, by its trusted affiliates, independent contractors and business partners. We may also use this information and share it with trusted third parties for research purposes regarding the effectiveness of our website services, marketing, advertising and sales efforts, including, without limitation, for purposes of customer reviews (such as for the utilization of programs like Google Seller Ratings). Informic will not sell or otherwise share this information with a third party for a third party's marketing purposes, unless you specifically authorize such information sharing.

Informic may also disclose aggregate, anonymous data based on information collected from users to investors and potential partners. In such cases, only statistical information will be disclosed and personally identifiable data will be kept strictly confidential. In case Informic is sold, the information collected from users may be transferred to the new owners.

Informic may from time to time engage third parties, including its own subsidiaries and affiliated companies, to preserve, analyze or otherwise store or manipulate data received from its customers. In all such cases, third party service providers will be required to treat all such data with the same degree of care as Informic and they will be prohibited from disclosing such data to any other person or party, except as otherwise provided for in this Privacy Policy.

Informic uses payment account information solely to check the financial qualifications of prospective Customers and to collect payment for the services provided by Informic. Payments for Informic services may be processed through third-party payment processors such as Stripe. Informic does not store full credit card numbers or payment card information on its own servers.

Payment processors handle financial transactions and related personal information in accordance with their own privacy and security policies.

Google Analytics

We use “Google Analytics” to collect information about use of this Site, such as how often users visit the Site, what pages they visit when they do so, and what other sites they used prior to coming to this Site.

Google’s ability to use and share information collected by Google Analytics about your visits to this Site is restricted by Google’s Privacy Policy. You can prevent Google Analytics from recognizing you on return visits to this Site by disabling the Google Analytics cookie on your browser (<https://tools.google.com/dlpage/gaoptout/>.)

Special Offers and Updates

Our customers and users will occasionally receive newsletters or e-mails with information on products, services, or special offers. Out of respect for the privacy of our users, Informic provides the opportunity to opt-out from receiving these types of communications.

Service Announcements

On rare occasions, it is necessary to send out a strictly service-related announcement, if, for instance, our service is temporarily suspended for maintenance. Generally, users may not opt-out of these communications, though they can deactivate their account.

Legally-Required Disclosures

Though we make every effort to preserve your privacy, we may need to disclose personal information when required by law, or if Informic believes that disclosure is necessary to protect Informic's rights and/or to comply with a judicial proceeding, court order, subpoena or other legal process. Informic may also disclose information about you if we determine that for national security, law enforcement, or other issues of public importance, disclosure is necessary. Please see our Subpoena Policy for more information.

Third Party Websites

The Informic website contains links to other sites. Please be aware that Informic is not responsible for the privacy practices of such other sites or of its customers, such as Google mentioned earlier. We encourage you to read the privacy statements of each and every website that collects personally identifiable information. The Informic Privacy Policy as described herein applies solely to information collected by Informic.

Maintenance of Information

Informic retains personal information as long as necessary to provide services, comply with legal obligations, resolve disputes, and enforce agreements. Informic employs industry-standard

security measures to protect the confidentiality of the information. While we cannot guarantee that loss, misuse or alteration of data will not occur, we make every effort to prevent such occurrences. Any other particularly sensitive information, such as credit card numbers collected for commercial transactions, is encrypted prior to transmission by you to Informic. Your use of the Informic, LLC Services may result in the transfer of information internationally, including into or outside of the United States. By accessing this site or using Informic, LLC Services you consent to such transfers.

While Informic uses industry-standard measures, such as SSL, to protect your information, no security measures are foolproof, and it is impossible to guarantee complete security of data sent or maintained via the internet.

Your Responsibility

You are responsible for the security of your Customer ID and passwords. Make sure you keep them in a safe place and do not share them with others. Always remember to log out after your session ends to ensure that others cannot access your private personal information. You should take this precaution even if you are not using a public computer, such as at a library or internet café, but even when using your private computer in your home. You are also responsible for keeping your contact and payment information up to date. Certain information must be retained by Informic, even after termination of your account, in order for Informic to be able to provide the services requested, comply with its legal obligations, or to allow Informic to resolve disputes or enforce its agreements.

Your California Privacy Rights

California Civil Code Section 1798.83 permits our visitors who are California residents to request certain information regarding the disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please send an email to privacy@informic.app. or write to us:

Informic, LLC Privacy Rights
4989 W 450 N
La Porte, IN 46350

Changes to this Privacy Statement

Informic reserves the right to change this Privacy Policy at any time, and such changes will be posted to the Informic website.

Questions

Any questions concerning this Privacy Policy may be directed by e-mail to privacy@informic.app.

To report abuse, please send an e-mail to abuse@informic.app.

Revised: March 2, 2026