

INFORMIC WEBSITE DESIGN AGREEMENT | PREMIUM PLAN

This Agreement is entered into on _____ between:

Informic LLC

Email: contact@informic.app
("Service Provider")

and

Address: _____

Email: _____

Date: _____
("Client")

By purchasing services, submitting payment, or signing this Agreement, Client agrees to the Informic, LLC Master Services Agreement and all applicable Terms and Conditions. Client agrees that they have read the Informic, LLC Privacy Policy.

1. SCOPE OF WORK

Informic agrees to design and deliver a Premium Plan website, which includes:

- Up to 10 (ten) pages
- Fully custom website design tailored to Client's business
- Mobile-responsive design
- Advanced SEO setup
- Advanced speed and performance optimization
- Analytics setup (such as traffic tracking and performance monitoring)
- Contact forms and lead capture systems
- Up to 4 rounds of revisions
- Priority communication during development

- Ongoing technical support for 60 days after launch

Supplementary project components detailed within the relevant service tier on the Informic site are hereby included in this Agreement by reference.

Informic will build the website using its preferred development tools and hosting platform.

2. PROJECT FEE

Client agrees to pay:

\$3,000 USD (one-time project fee)

Payment terms:

- 50% (\$1,500) due before work begins
 - 50% (\$1,500) due upon project completion and before website transfer or final publishing
- Informic is not required to deliver or transfer the final website until full payment is received. Payments are non-refundable once development has begun.

Informic reserves the right to pause or delay work until required payments are received.

3. HOSTING AND SUPPORT

Client agrees to pay:

\$399/month for hosting and support

This includes:

- Website hosting
- Security updates
- Maintenance
- Bug fixes
- Performance monitoring
- Priority technical support
- Basic content updates (within reasonable limits)

Hosting is billed monthly. Cancellation terms are governed by Section 4 of this Agreement. Transfer assistance to another provider is limited to one (1) hour.

Additional transfer assistance will be billed at \$75/hour.

4. MINIMUM COMMITMENT AND EARLY TERMINATION

Hosting and support services are subject to a minimum initial term of three (3) months beginning on the date the website is launched ("Minimum Term"). Client may not cancel hosting services prior to the expiration of the Minimum Term without remaining liable for all subscription fees due for the balance of the Minimum Term. Informic may charge any such remaining balance to Client's payment method on file.

After the Minimum Term has expired, Client may cancel hosting services by providing thirty (30) days written notice to Informic at contact@informic.app.

Cancellation does not entitle Client to a refund of any fees already paid.

5. TIMELINE

Estimated completion time is 2–5 weeks, depending on:

- Project complexity
- Client responsiveness
- Content delivery
- Revision requests

Failure to respond may delay completion.

6. CLIENT RESPONSIBILITIES

Client agrees to provide:

- Business information
- Images, logos, and content
- Branding materials (if available)
- Timely feedback during revisions

Client is responsible for ensuring all provided content is legally owned or licensed.

7. OWNERSHIP

Ownership of the completed website design and files transfers to Client only after full payment of all project fees.

Client owns all website content, including text, images, and branding they provide. Informic retains ownership of its tools, systems, code frameworks, infrastructure, and reusable components used to create and host the website.

Hosting and infrastructure remain managed by Informic while the hosting subscription is active. If hosting is canceled and Client's account is paid in full, Informic will provide Client's final website deliverable files for migration, subject to the transfer-assistance terms in the Informic Master Services Agreement (one hour included; additional time billed hourly). Informic retains its proprietary tools, systems, frameworks, and infrastructure.

Informic retains the right to display the website in portfolios and marketing materials.

8. REFUND POLICY

Due to the custom nature of website development, payments are non-refundable once development has begun.

9. LIMITATION OF LIABILITY

Informic is not liable for:

- Business losses
- Loss of revenue

- Website downtime outside Informic's control
- Search engine ranking performance
- Traffic or business performance outcomes

Informic's total liability to Client under this Agreement shall not exceed the total amount paid by Client for the Services, and in no event shall such liability exceed five hundred dollars (\$500.00).

10. GOVERNING LAW

This Agreement shall be governed and interpreted in accordance with the laws of the State of Indiana. Any legal actions or proceedings shall be brought exclusively in the courts located in La Porte County, Indiana.

11. ADDITIONAL WORK AND SCOPE CHANGES

Any work requested by Client that falls outside the scope defined in this Agreement shall be quoted separately or billed at a rate of \$75 per hour.

Informic is not obligated to perform additional work without written agreement.

12. LATE PAYMENTS

Any payments not received within seven (7) days of the due date may incur a late fee of 5% per month or \$50 minimum.

Informic reserves the right to suspend services until payment is received.

13. NO GUARANTEE OF RESULTS

Informic does not guarantee specific business results, search engine rankings, traffic, or revenue. The website is provided as-is.

14. CLIENT CONTENT RESPONSIBILITY

Client is solely responsible for all content provided, including text, images, logos, and media. Informic is not responsible for any copyright, trademark, or legal violations related to Client-provided content.

15. DISPUTE RESOLUTION

Both Parties agree to attempt good-faith negotiation before pursuing legal action. If unresolved, disputes shall be handled exclusively in the courts of La Porte County, Indiana.

16. TERMINATION

Either party may terminate this Agreement at any time, subject to the Minimum Term and early-termination obligations set forth in Section 4. Termination does not relieve Client of liability for subscription fees owed for the balance of the Minimum Term.

If Client terminates after work has begun, all payments made are non-refundable. Client agrees to pay for any completed work performed up to the termination date. Informic reserves the right to terminate service if Client violates Agreement terms or fails to pay.

17. FORCE MAJEURE

Informic shall not be liable for delays or failure to perform due to events beyond reasonable control, including but not limited to:

- Internet outages
- Hosting failures
- Natural disasters
- Government actions
- Power outages

18. ACCEPTANCE

By signing below, both parties agree to the terms of this Agreement.

Client Signature: _____

Name: _____

Date: _____

Informic LLC Signature: _____

Name: Autumn Vendramin

Title: Authorized Representative

Date: _____

Project Lead: Owen Vendramin

Title: Web Designer, Informic LLC